

PLEASE2013

4th International Workshop on Product Line Approaches in Software Engineering, May 20, San Francisco, California
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What Makes It Hard to Apply Software Product Lines to Educational Technologies?

Sridhar Chimalakonda

Advisor: Kesav V. Nori

Software Engineering Research Lab

International Institute of Information Technology-Hyderabad

Hyderabad, India

Contact Profile (1/2)

- **Sridhar Chimalakonda, IIT-Hyderabad, India**
 - PhD student at Software Engineering Research Lab
 - Served as Co-Editor for ISO standards on SPL (IS 26551 – Requirements, IS 26555 – Technical Management)
- **Summary of your focus and your interests**
 - Applying SPL to Accelerate Educational Technologies
 - Evolving SPL in a Societal Context
 - Integrating Lean, Agile Thinking and SPL
 - Global Software Product Lines

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Contact Profile (2/2)

- **Objectives / Looking for**
 - What are you looking for at the workshop?
 - Share our experience on applying SPL to ET
 - Learn, discuss, debate and collaborate on SPL ideas
 - Potential collaborations with both academia and industry
 - What is your goal?
 - Apply SPL to ET while extending the state-of-art in SPL
 - Motivate and generate interest in the SPL community around our ideas and potentially start collaborative initiatives
 - What are your PLEASE 2013 “success criteria”?
 - A practical case and rigorous experience of applying SPL

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Product Line

- Societal Context - 287 million adult illiterates, 2.87 million teachers required
- 9 existing eLearning Systems for a decade developed by TCS
- Distributed environment
- No direct business case
- Structure, process largely similar but design, content vary
- Scale & Variety
 - 22 Languages, Variants
 - Diversified learners, teachers
 - Diversified environments
- Continuous feedback from field and several partners

The Adult Literacy Product Line

- eLearning Systems for 22 Indian Languages and several variants
- Continuous Evolution – content, design



Hindi



Tamil



Telugu



Bangla



Urdu



Oriya



Kannada



Gujarati



Marathi

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The Problem (1/3)

- SOCIETAL CONTEXT VS BUSINESS CONTEXT
 - No direct business case
 - How to motivate for SPL?
- DEALING NON TECHNICAL AND DIVERSIFIED STAKEHOLDERS
 - Several non technical stakeholders from Govt., NGOs
 - No/minimal technical knowledge
- SPL ACROSS CROSS ORGANIZATIONS
 - Involvement of multiple organizations and most of them with no technical knowledge

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The Problem (2/3)

- DEVELOPING SPL IN A GLOBAL AND DISTRIBUTED ENVIRONMENT?
 - How can we develop and maintain SPL in a distributed global environment?
- PROCESS DIVERSITY
 - Process Lines are required to synchronize across organizations and domains.
 - How to deal with processes that are manual and people oriented?
- WHAT CAN BE DONE FOR VERSION MANAGEMENT?

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The Problem (3/3)

- DOMAIN CHALLENGES
 - Informal and evolving domain models. E.g. “*We persuade learners to come to centers to learn by giving them incentives*”
 - Invisible Variability
 - Updating on-the field product is another major challenge so is to model the domain without requirements and documentation.

Current Solution (s)

- TALES Approach – Standardization and Virtual Assembly Lines
- Ontology Based Modeling Framework
- Lean Software Product Lines
 - SPLs are *still heavy* despite light-weighted approaches
 - Agile Product Line Engineering
 - Works!, Needs a lot more research!
 - Pointers towards Lean
 - Strategic, Tactical or Operational
 - Not just a management perspective
- Global Software Product Lines

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TALES Approach



Problem Domain Exploration

- A detailed analysis of the problem domain
- Designing SPL solution from the problem domain
- An underlying theory or basis of domain



Standardization

- Standardization provides an infrastructure to build a variety of similar but distinct systems.
- Types of standardization - Product Structure, Production Process, Raw Material



Virtual Assembly Lines

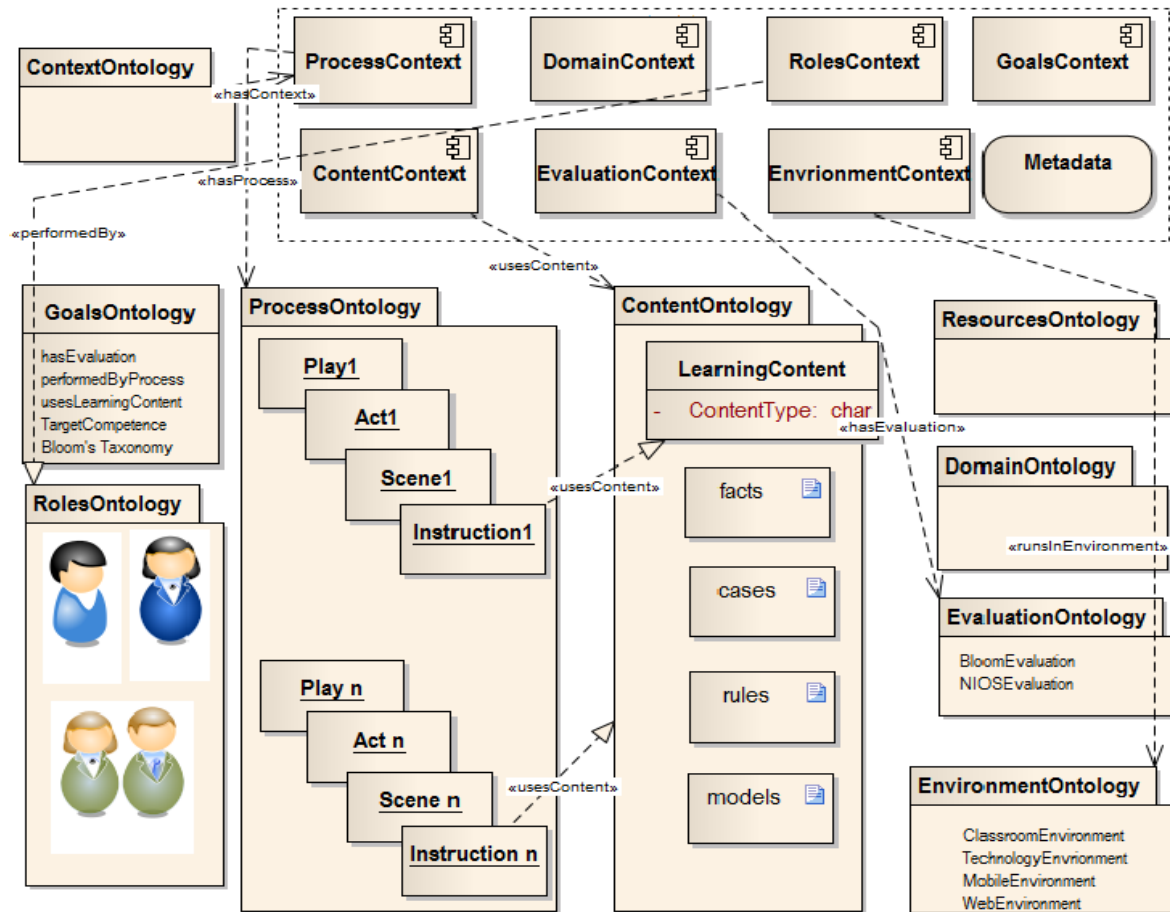
- Detailed standard and optimized processes
- Processes empowered by tools
- Automated and assembly tools



Supporting Repositories

- Components
- Tools
- Processes

Ontology Based Modeling Framework



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Why is it interesting?

- Real-life problem that can make significant academic, industry and societal contributions
- Need for multidisciplinary solution - This problem requires integration of multiple ideas from SPL, Lean, Agile, GSD, ET
- SPL in education domain is extremely critical but *largely unexplored!*

Discussion & Potential Collaborations

- Does SPL for societal context differ from traditional SPL and if so how should we adapt it?
- With everybody (esp. *Klaus Schmid, John McGregor* and all others for our emerging ideas)
- Mainly looking for collaborators for experimenting with our ideas in their domains
- Request everybody to critique my ideas! Mainly a fruitful debate on Lean SPL and Global SPL to see if these are potential research directions?

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Thank you!



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